



MISSISSIPPI STATE UNIVERSITY™
CONTROLLER AND TREASURER

Payment Plan FAQ

Q: Who needs a payment plan?

A: Any student with an outstanding balance greater than \$500.00. A payment plan must be established, or the full balance paid for Fall no later than August 1st and for Spring no later than January 1st to prevent the student's schedule from being subject to cancellation.

Q: What are my payment plan options?

A: Please visit our site for more payment plan information:

<https://www.controller.msstate.edu/accountservices/payment/plans.php>

Q: Is the enrollment fee part of my first monthly draft?

A: No, the payment plan enrollment fee is due on the day the payment plan is established.

Q: When are payments due with a payment plan?

A: Payments will auto-draft on the 1st of each month for the length of the payment plan that has been established.

Q: Is interest charged on a payment plan?

A: No, payment plans are interest free.

Q: Can I pay off my total account balance early?

A: Of course! Simply select the 'Make a Payment' option and enter the amount. The payment plan will adjust automatically. If the account balance remains at 0.00, no further payments would be drafted.

Q: What if I make my monthly payment early?

A: An early payment outside of the payment does NOT replace the auto-draft on the first of the month. It would be better to allow the automatic payment to take place in this situation. If a payment is made outside of the payment plan, the monthly draft amount would adjust to reflect the new balance. However, there would still be an auto-draft for the updated amount on the next draft date.

Q: What happens if I incur additional charges (parking tickets, lab printing fees, Health Center charges, etc.) or if I receive a scholarship or other aid after I enroll in the plan?

A: The payment plan will recalculate the amount due and notify you of the new monthly amount in advance of the payment date.

Q: Can I change the payment source for the payment plan?

A: Yes, the user who established the payment plan can update the payment source here:

1. Login to QuikPAY®
2. Select 'Payment Plan'
3. Select the Agreement ID #
4. Scroll to Payment Method to adjust the payment method for future drafts.

Q: I am not able to see any options to edit the payment plan, what is wrong?

A: ONLY the user who established the payment plan is able to make changes. If you did not setup the payment plan, the edit options would not be available to you.

Q: What happens if the funds are not available on the draft date?

A: If the funds are not available, NelNet Business Services will charge a \$30.00 non-refundable fee. A second attempt to draft the monthly payment will occur on the 10th of the month. If the funds are not available a second time, the payment plan will be terminated.

Q: What happens if the payment plan is terminated?

A: The full outstanding balance is considered due in full by the semester payment deadline. Overdue balances are subject to late fees and holds during the next billing cycle. Business Office holds prevent future registration.

Q: Can the monthly amount be divided between multiple payment sources?

A: No, only one payment source is available for each payment plan.

Q: Can I establish a payment plan at any time?

A: No, payment plans are offered for a limited time at the beginning of each term except for summer. For a listing of those dates and details please visit our page:
<https://www.controller.msstate.edu/accountservices/index.php>

Q: Can I setup a payment plan for Summer?

A: No, payment plans are not offered during summer terms.

Q: Can I setup a Payment Plan over the phone or in person.

A: No, those must be setup online. For instructions on how to setup a payment plan, please visit our site: <https://www.controller.msstate.edu/accountservices/payment/plans.php>

For additional assistance, please call 662-325-2071 or email studentaccounts@msstate.edu.